

Cancellation Policy

Cancellation Period:

Clients may cancel their booking or reservation by providing written notice to contact@evendow.com at least 24 hours prior to the scheduled date of the service. Any cancellations received after this period may be subject to cancellation fees.

Cancellation Fees:

For cancellations made within 18 hours of the scheduled date, the following cancellation fees will apply:

- 10% of the total service cost will be charged for cancellations made within 18 hours of the scheduled date.
- No refunds will be provided for cancellations made within 3 hours of the scheduled date or for no-shows on the day of the service.

Refunds:

If a refund is applicable according to the cancellation policy, it will be processed within 2-3 business days after receiving the cancellation request. Please note that any transaction fees or processing charges incurred during the refund process may be deducted from the refunded amount.

Changes to Reservations:

Customers may request changes to their reservation (e.g., rescheduling) within 24 hours of the scheduled date, subject to availability and approval. Any additional costs or fees resulting from changes to the reservation will be the responsibility of the customer.

Force Majeure:

In the event of unforeseen circumstances or force majeure, such as natural disasters, or other events beyond our control, eVendow Consulting LLC reserves the right to modify or cancel the service or reservation. In such cases, customers will be notified as soon as possible, and refunds or alternative arrangements will be discussed.

Communication:

All cancellation requests and inquiries should be directed to eVendow Consulting Firm via email at contact@evendow.com. Cancellation requests will be acknowledged within 24 hours.

Please read and understand our cancellation policy before making a reservation. By booking our services, you acknowledge and agree to comply with the terms outlined in this policy.

eVendow Consulting LLC reserves the right to modify or update this cancellation policy at any time without prior notice. Any changes to the policy will be effective immediately upon posting on our website or otherwise communicating the updated policy to customers.